

## **Terms and Conditions** regarding the webshop at [www.bhipglobal.com](http://www.bhipglobal.com)

[www.bhipglobal.com](http://www.bhipglobal.com)'s webshop is managed and owned by b:hip EMEA ApS, Algade 38, 3, 9000 Aalborg, Denmark. (Hereinafter referred to as 'The webshop')

The following terms and conditions apply to all purchases made from the webshop.

The webshop is available for all b:hip EMEA's independent distributors. Any questions regarding this shop should be send to [support-ph@bhipemea.com](mailto:support-ph@bhipemea.com).

### **Payment:**

We accept payment with the following credit cards: VISA and Mastercard. All amounts are in USD. The webshop uses an approved payment server, which encrypts all information with SSL (Secure Socket Layer) protocol. This means that you cannot read the buyer's personal information.

### **Recurring orders:**

It is possible for each distributor to choose recurring orders. These recurring orders will automatically be resent to the distributor approved in connection with the acquisition. In connection with the creation of a recurring order you have given your consent and authorization to automatically be charged the current amount on your credit card.

### **Delivery:**

Packages will be shipped within 1-2 business days and delivered within 2-4 business days. Delivery time is provided by our best estimate in accordance with the conditions. Should a product be seized by customs, it is the distributor's responsibility to handle this.

### **Warranty:**

Our warranty applies to defects with the products. The claim does not apply to defects or damage committed by misuse of the product. For complaints, please send a message to our support team through your back-office by clicking "Contact Support".

### **Privacy:**

The webshop collects your personal data in order to enter into a transaction with us. Collection of your personal data happens when you accept your purchase.

#### We collect the following information:

Name

Address

Email address

Information about your purchase

The webshop registers your personal information for the purpose of delivering the products you have ordered.